



THE PAVILIONS EL NIDO PALAWAN ISLAND FAQs

Why go to Palawan Island?

Enjoy a unique biosphere: nowhere else has such a spectacularly beautiful and diverse landscape. The whole archipelago is a UNESCO Biosphere Reserve, noted for its sustainable development and conservation efforts. Experience the culture: One of the most decorated nations, The Filipino culture showcase bright summer colours and a vibrant party atmosphere. With multiple festivals across its 7,100 islands, they have become must-see events.

Discover Heaven on Earth:

The island showcases some of the best beaches in the Philippines, with El Nido being the star attraction. Described as paradise by many, pictures and videos provide only a glimpse into what heaven on earth actually feels like. The only way to experience Palawan, the “Philippines Last Frontier”, is to experience El Nido.

Why stay at The Pavilions El Nido, Palawan Island?

The Pavilions, El Nido, Palawan Island, is part of The Pavilions Hotel & Resort Global Collection and will be launched Q4 2022. The 92 Villa resort will boast absolute beachfront access, panoramic tropical ocean views, an adventure park, dive centre, waterfalls and adventure walks, The Pavilions signature Spa & Wellness facilities, and unique dining experiences.

Where is The Pavilions, El Nido, Palawan Island located, and how do I get there?

The Pavilions El Nido is located on the northern tip of Palawan Island in the Philippines. The most convenient way is to fly from Manilla airport to El Nido Airport then to use the hotel road transfer to the resort. Find us on Google Map [here](#).

What is the airport code, and are ground transfers available?

El Nido Airport (also known as Lio Airport) IATA code: ENI

Round trip transfers are included when you book your stay at The Pavilions El Nido, Palawan Island.

How long is the drive to The Pavilions El Nido, Palawan Island, and how do we arrange transfers from El Nido airport?

Drive from El Nido Airport is 35 minutes (30 km), transfers are included and arranged with the resort via mail or by phone upon reservations.

Do I need a visa for The Philippines?

Many foreign nationals do not require a visa for the Philippines. Over 150 countries (inclusive of ASEAN, EU, UK and USA) can stay a maximum of 30 days on leisure without a visa. However, several countries require a visa (such as China, Taiwan, Ukraine,...) All travellers must check their conditions with the relevant authorities before departing.

THE PAVILIONS EL NIDO, PALAWAN ISLAND

National Highway,
Sibaltan Brgy. El Nido,
Palawan, Philippines

When is the hotel open?

Completion is scheduled for Q4 2022, and it will be open throughout the year for guests.

How long should we stay?

Depending on your interests, we recommend a minimum of 5 nights to explore the best of El Nido.

Is there an age limit?

All ages are accepted with travelling with adults. However, a minimum age of 18 and above is required for bookings without adults.

How many guests can the villa accommodate in total?

- A one-bedroom pool villa can accommodate a maximum of 3 adults (3rd person will be subject to supplement) or 2 adults and 2 children (will be subject to supplement -maximum of 1 extra bed)
- A two-bedroom pool villa can accommodate a maximum of 6 adults (5th and 6th persons will be subject to supplement) or 4 adults and 4 children (maximum of 2 extra beds and 2 children - will be subject to supplement)
- An overwater pool villa can accommodate a maximum of 3 adults (3rd person will be subject to supplement) or 2 adults and 2 children (maximum of 1 extra bed and 2 children - will be subject to supplement)

Are there any family rooms available, and what is the maximum capacity per room?

Two-Bedroom pool villas can accommodate a family of 4 to 8 persons. It has two large double beds and a maximum of 2 extra beds.

How large are the swimming pools in each of the villas?

- The one-bedroom pool villa swimming pool size is 42 square meters
- A two-bedroom pool villa swimming pool size is 76 square meters
- An overwater pool villa swimming pool size is 16 square meters

All the swimming pools are salt-water based, and no chemicals are being used. In addition, there is a desalination plant on the property that draws water from the ocean for irrigation and use in pools throughout the resort, which is also powered by solar. Additional efforts can be seen throughout the resort, including the use of stainless-steel straws and low chemical pool infiltration, to name a few, ensuring that the resort and guests drastically reduce their environmental footprint.

What are the dining options?

The resort offers distinct dining locations and experiences:

- Beachside restaurant - All-day dining international
- Clubhouse Restaurant - Fine dining with stunning views.
- Island Rock Bar & Grill - Casual dining
- Adventure Park Café - Bar serving snacks & drinks
- Terrace café - Daily restaurant with coffees and pastries

Can I book an all-inclusive stay within the resort?

All bookings at The Pavilions El Nido, Palawan Island, include daily breakfast. Half-board and full-board options are available for pre-purchase. An all-inclusive option is also available on request.

Does the hotel serve alcohol? Is there wine available?

The Pavilions El Nido, Palawan Island, has a license to sell alcohol across all the outlets in the resort. In addition, a selection of wine is available for guests to choose. Upon request, minibars can be emptied from alcohol.

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What about the bathroom facilities?

Each bathroom has two sinks, a bathtub and a separate shower stall; various amenities such as dental kit, shower amenities etc. are also available.

What activities are available for the guests?

- Guests receive full access to the swimming pools and other activities within the resort.
- The recreation department offers a schedule of daily activities.
- Additionally, the Adventure Park will provide some exciting activities. All guests will enjoy a complimentary ride on the Alpine Coaster, plus unlimited access to the Kids Park & Nature Park.
- Other activities shall include water sports activities, Island hopping tours, Nacpan Beach, helicopter tours, UTV/ATV tours, waterfall tours, cave tours, hiking, heritage museum tours, cultural shows, farming, diving, coral reef and marine wildlife preservation training and tours.

Can you organize diving at The Pavilions El Nido, Palawan Island?

The Pavilions El Nido Palawan Island partners with the best diving centre in Sibaltan. The clear waters of Sibaltan have many unspoilt reefs and untold secrets waiting to be discovered. We offer Fun Dives and packages for certified divers, as well as PADI dive courses. Scuba Discovery Scuba is also available for those wanting to try and make their first underwater experiences. Open Water and Advanced Open Water courses are also available.

What is the WiFi and connectivity like?

WiFi is complimentary, and connectivity is good.

Is the water safe to drink?

The water served is sourced from the resort's own underground stream, which is filtered and is 100% safe – A water bottling plant draws water from a bore, filters and purifies it to the highest drinking standards before being decanted into glass bottles for distribution within the resort villas, with the aim to eliminate the use of single-use plastic bottles.

What are The Pavilions El Nido, Palawan Island sustainable practices?

Sustainability is a core focus with energy-efficient technology deployed across the resort, including an on-site desalinization plant and solar panels to support electricity supply. Additionally, It supports the local community through training and employment of El Nido locals in construction, tourism and agriculture.

Where is the closest hospital or doctor?

The closest hospital is the newly opened El Nido Community Hospital, and it is 25 minutes, 20 kms from the resort. However, Doctors are available and on-call 24 hours.

Who do I contact to make a booking?

Info.elnido@pavilionshotels.com OR reservations.elnido@pavilionshotels.com

What is your cancellation policy?

- During low season, cancellations can be made 7+ days prior to arrival without charge.
- During high season, cancellations can be made 14+ days prior to arrival without charge.
- During peak season, cancellations can be made 21+ days prior to arrival without charge.
- Any cancellation within the non-cancellation period will occur a charge of 100% of the total value of the booking.

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